



राजस्थान सरकार
आयोजना विभाग
राजस्थान जन आधार प्राधिकरण

Chargeback Policy

1. No Chargebacks:

Resident are requested not to apply for a chargeback. Any payment issues will be addressed by the RJAA through the refund policy.

2. Malafide Activity:

If a consumer raises a chargeback, it will be considered a malafide (illegal) activity. In such cases, the RJAA reserves the right to initiate recovery action against the Consumer/Citizen.

3. Refund Policy Compliance:

Consumer/Citizen should follow the refund policy guidelines for any payment discrepancies. The Rajasthan Jan Aadhaar Authority will process refunds as per the established refund policy to resolve payment issues.